



School of Veterinary Medicine
Dermatology Service

New Patient Welcome Letter & Guide

WHO WE ARE

The Dermatology Service of the LSU-Veterinary Teaching Hospital is proud to be your trusted dermatology service. Our Board-Certified Veterinary Dermatologists® specialize in general and surgical dermatology, allergy and ear diseases! We are committed to providing you with the best quality care and service for your beloved pet family member. We accept patients from throughout Louisiana and neighboring states.

Our Team provides the newest and most effective treatment methods and technologies.

WHAT TO BRING

To ensure your initial appointment is enjoyable and streamlined, please remember the following items:

1. Please fill out the **History Questionnaire** and ensure that all previous **medical records** (including operative reports, x-rays, and laboratory results) of your pet have been forwarded to us before your scheduled visit.
2. Current medications (tablets, capsules, ear cleaners, ear drops, shampoos etc.)

GENERAL INFORMATION

If it is possible, please do not feed your pet the morning of the appointment in case sedation or anesthesia is needed. Always allow access to fresh water.

To ensure a smooth start to your appointment, please arrive 15-30 minutes before your scheduled time, to register and become familiar with our facility and staff. If you anticipate being late due to transit delays, please contact us promptly so we can make any necessary adjustments.

We are a Veterinary Teaching Hospital, and you might be greeted by a student who will get a thorough history of your pet, with the guidance of our clinicians. The student will then have you return to the waiting room while your pet is taken into the hospital and evaluated by our specialist. This may include minor and non-painful diagnostics (e.g. skin scrapings, cytology).

During your first visit at LSU Veterinary Teaching Hospital, plan to spend approximately one to two hours. For extensive testing, your pet may need to stay with us for the day, with pick-up typically scheduled between 3:00 and 5:00 p.m. Please do not leave without informing the dermatology service and leaving a number at which you can be reached. We will not be able to proceed with any treatment without your consent.

The purpose of this first visit is to assess your pet's medical history and skin condition, make a comprehensive plan for testing or treatment, perform initial diagnostic tests, and initiate treatment. Please note that for medical reasons certain tests and procedures, like intradermal testing for allergies, or professional ear cleaning should not be performed during the initial visit. In that case we will discuss with you how to proceed further, to achieve the best plan for your pet and you.

Once the assessment is complete, the veterinarian and student will return to talk to you about their findings and recommendations. Within 24-48 hours we will share information about your pet's status, conditions, and treatment with both you and your veterinarian via email/fax/mail.

Thank you again for choosing the LSU Dermatology Service. We look forward to seeing you.

Sincerely,

The LSU VTH Dermatology Team